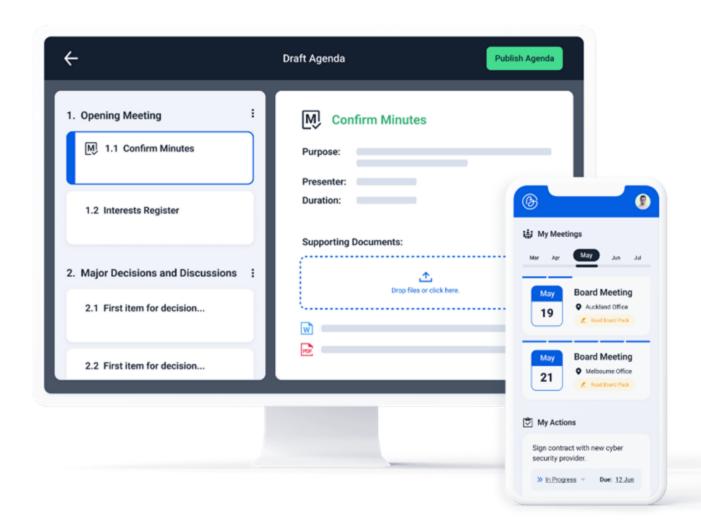


Webinar

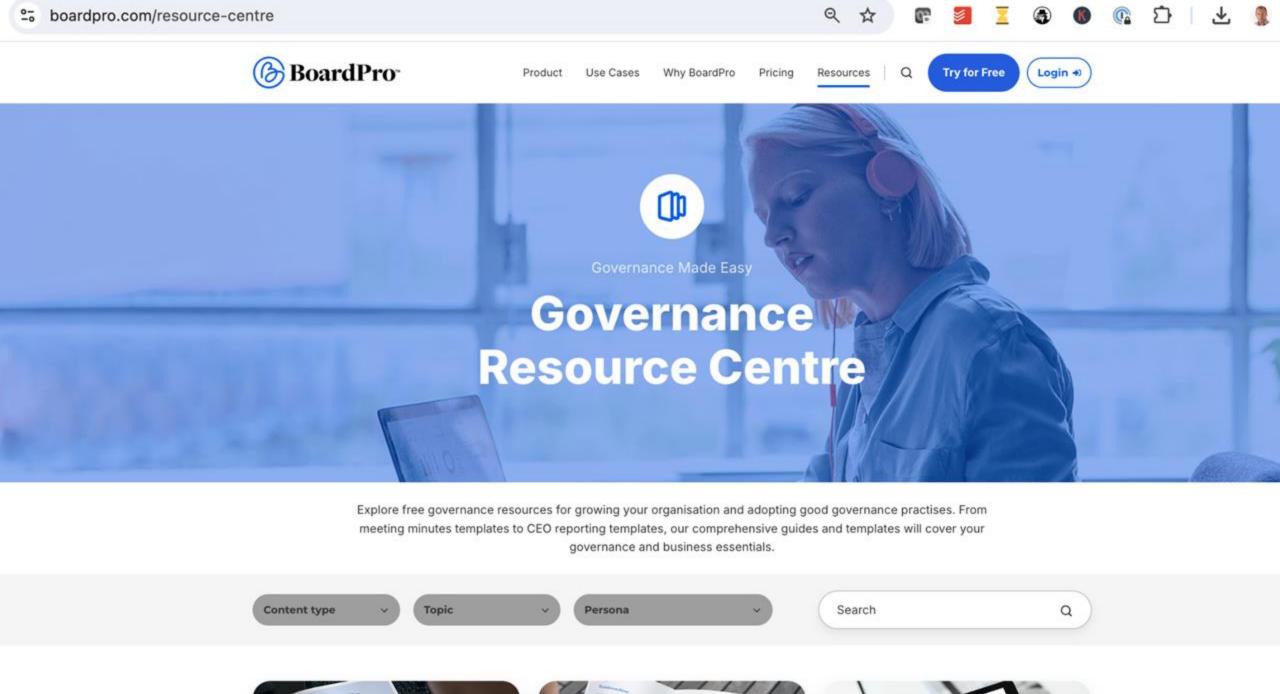
# The purpose and function of advisory boards for small business

With special guest Craig Richardson

# **BoardPro**™



# Making the fundamentals of governance free and easy to implement



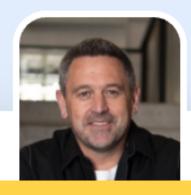
Slides, webinar video, and transcript will be sent to you. Relax, listen and ask questions





**John Courtney** 

Chief Executive Boardroom Advisors



Craig Richardson

Founder and CEO Crane



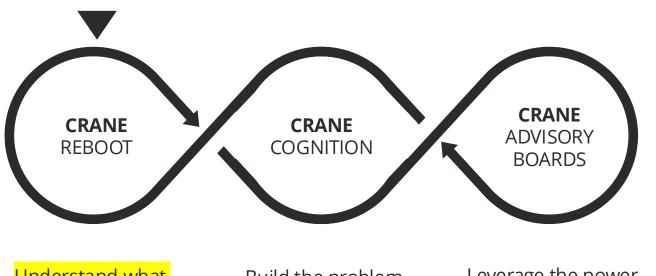
Julie Garland McLellan

Managing Director
The Directors Dilemma





We follow a proven three-step process for designing, establishing and managing high performance Advisory Boards.



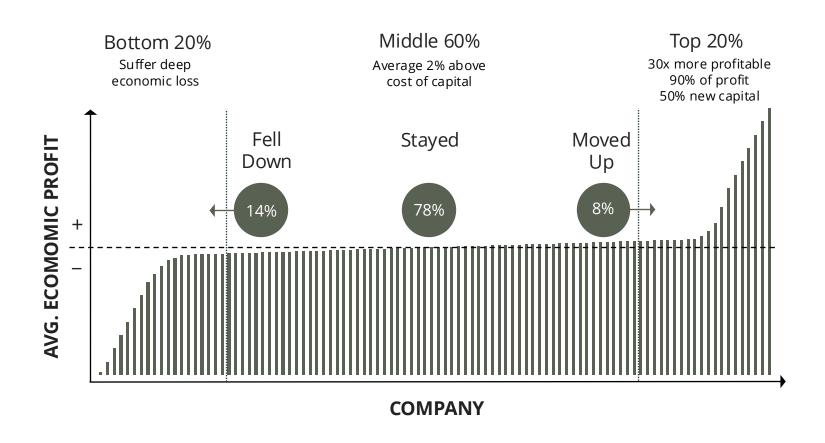
Understand what you have, where to play and how to win.

Build the problemsolving capability to move you faster. Leverage the power of advisory boards to move you further.



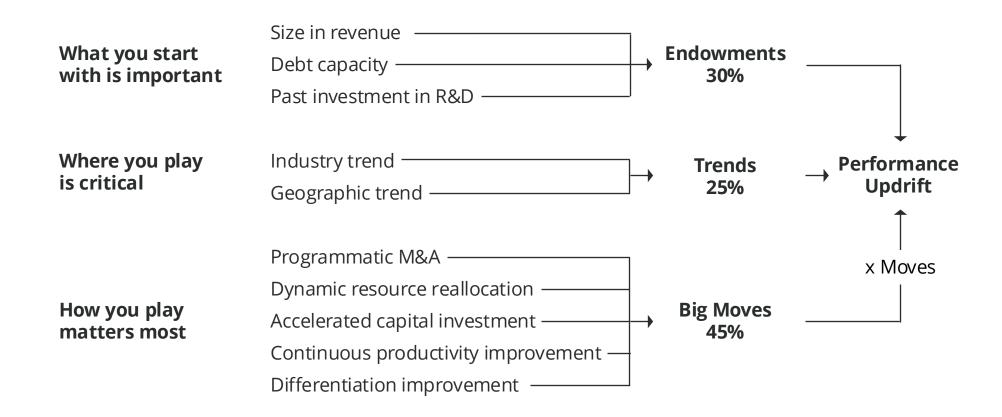


# Most businesses make almost no economic profit. The winners take 90% of available profit and 50% of new capital in each market.





# 10 levers power upward mobility. Endowments and Trends are important. Big Moves matter most, but not all moves are equal.



So what stops companies making Big Moves?



12



Big Moves take time. Time introduces variability. Variability causes complexity and increasingly higher-level problems to be solved.



Marketing Campaign

→ 1 Year

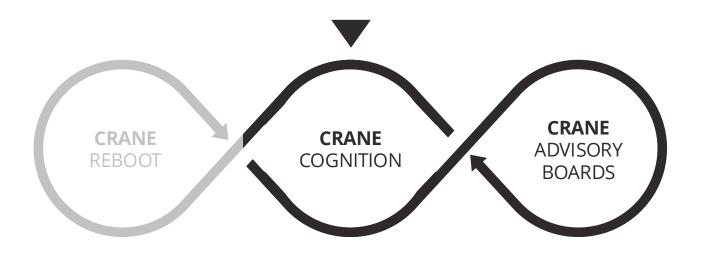
Resource Reallocation, Differentiation, Productivity, Programmatic M&A

→ 10 Years





# So how do we lift the collective awareness, understanding and problem-solving capability of a business to move faster?

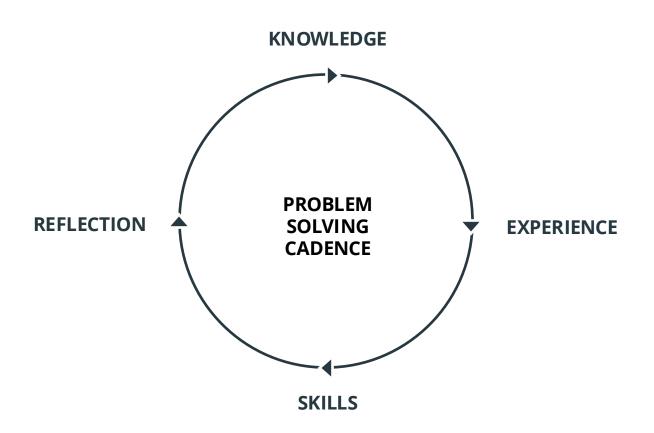


Understand what you have, where to play and how to win.

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# Performance updrift is delimited by how fast a company can understand and solve higher-level problems relative to the market.





We are all equal as humans. But we are not the same when it comes to solving problems.





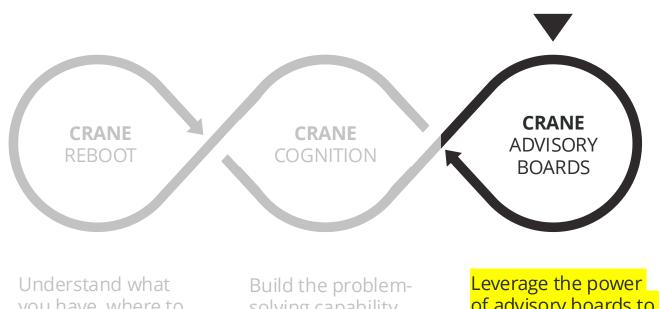
# Performance is capped by how well cognitive need is understood and capability is built and organised to solve higher-level problems.

Level		Problem Time Span
7	Group CEO Position for global change	10-20 Years
6	<b>CEO</b> Position for national industry restructure	7-10 Years
5	Managing Director Improve relative competitive position	5-7 Years
4	General Manager Improve P&L through cross function integration	2-5 Years
3	Functional Manager Redesign systems to lift functional performance	1-2 Years
2	<b>Team Manager</b> Maintain and improve current systems performance	3-12 Months
1	Frontline Member Improve own ways of operating	1-90 Days





### Problem-solving capability determines how fast you move up the profit power curve, known-knowns limit how far you go.

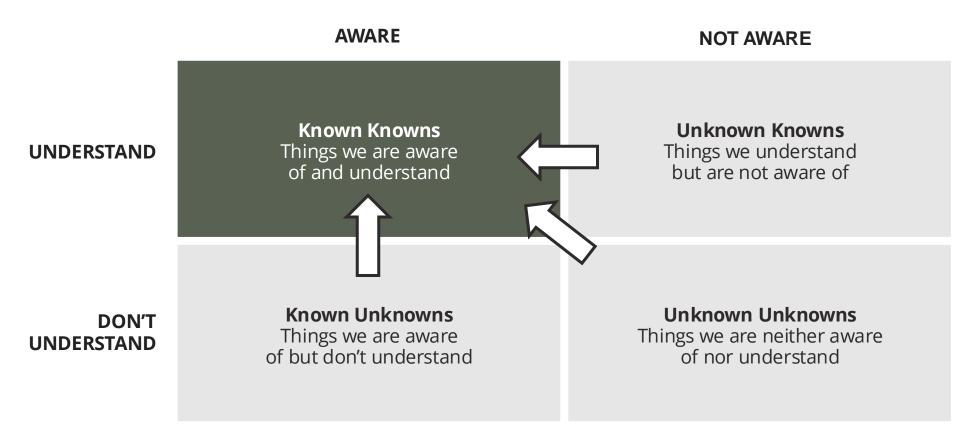


you have, where to play and how to win. solving capability to move you faster. of advisory boards to move you further.





# Today's directors and managers are increasingly facing problems outside their day-to-day areas of understanding and expertise.





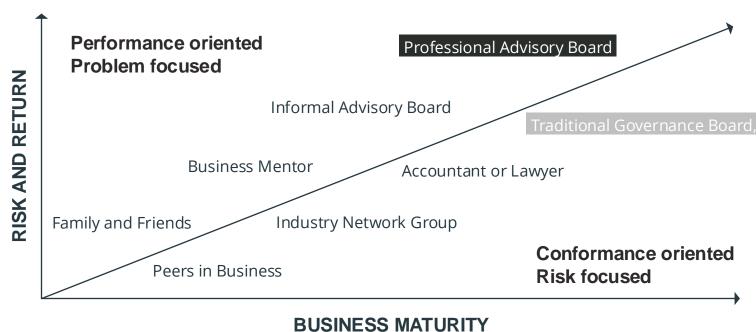
So how do companies increase their "known knowns" to move further?







### To expand the universe of available knowledge and problemsolving capability, companies turn to a range of advisors.

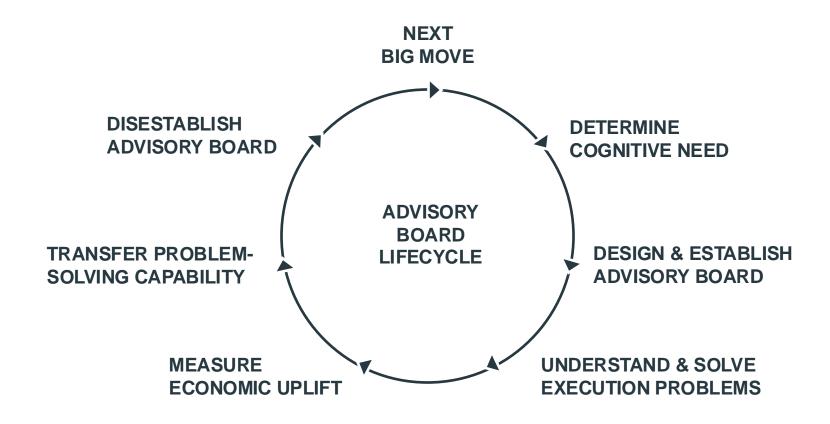


(AWARENESS & UNDERSTADING)





### How a high-performance professional Advisory Board works





**INDEPENDENT CHAIR L5+** 

now professional chairs, who establish,

Former business owners and CEOs.

manage, mentor and chair advisory

boards.



### Professional Advisory Board structure, roles and responsibilities

### **COMPANY MEMBERS L3+**

Owner/CEO/MD, CFO and problemrelevant functional managers

# PROBLEM-SOLVING ADVISORY BOARD

### **ADVISORS L4+**

Business owners, entrepreneurs CEOs, professional advisors with L5 knowledge and a track record of solving the problem

### CONSULTANTS L3/4

May advise on functional implementation or integration but not a member of the advisory board





### Traditional Governance Board v Professional Advisory Board

ELEMENT	TRADITIONAL GOVERNANCE BOARD	PROFESSIONAL ADVISORY BOARD
Primary Function	Decision makers	Problem solvers
Modis Operandi	Conformance, consensus	Performance, optimisation
Relationship with Management	Command and control	Support and service
Orientation	"What happened? Why?"	"What next? Why not?"
Key Functional Roles	Directors set strategy and monitor performance Management implement the board's decisions	Advisors recommend solutions to problems Directors and managers make informed decisions and execute
Duties	Fiduciary appointment Companies Act and relevant legislation Responsible for governance for stakeholders	Independent advisors Guided by Advisory Board Charter Engaged to understand and solve business problems
Selection Criteria	Governance experience	Problem-solving capability
Board Term	Usually 3 years+	Term of engagement
Composition	Independent Governance Chair 3-5 permanent non-executive directors CEO	Independent Advisory Board Chair 1-3 problem-relevant advisors CEO, CFO and problem-relevant staff
Meetings	Full board meeting monthly	Chair to CEO weekly/monthly, Advisors 4-6 times a year
Compensation	Chair £4,000/month+ Directors £2,500/month+	Chair £2,500-5,000/month Advisors £800-1,800/meeting

#### **ADVISORY BOARDS**

# 10 Key attributes of highly effective Advisory Boards

- 1. Clear business objectives
- 2. Specific, Measurable, Achievable, Relevant, Time-Bound goals (SMART)
- 3. Purpose-built Advisory Board Charter & Code of Conduct
- 4. Commercial engagement and remuneration of Chair and Advisors
- 5. Experienced, independent Advisory Board Chair (Level 5+)
- 6. Problem-relevant Advisors (Level 4+)
- 7. Problem-relevant Company members (L3+)
- 8. Structured meeting schedule, agenda, documents, minutes, and actions
- 9. Clear separation from the board of directors and decision making
- 10. Efficient advisory board management system\*

\*We use **Board Pro** for all Crane Advisory Board implementations



#### **ADVISORY BOARDS**

### 90% of the business leaders say having an Advisory Board had a significant impact on the success of their business.

- 1. Developed new ideas, a broader vision
- 2. Strengthened management's convictions
- 3. Expanded the universe of knowledge skills and experience available
- 4. Introduced better structure and more rigour to manage the company
- 5. Made better decisions and avoided costly mistakes
- 6. Broke down owner/management isolation
- 7. Were the driving force for growth of the company
- 8. Improved the company's reputation and reassured investors







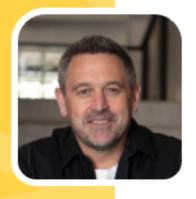






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### Thank you



